

	JOHTAMINEN MANAGEMENT			FESTIVO-PORKKA GROUP		
	Laatinut M. Kukkonen	Hyväksynyt M. Simi	Päivämäärä 2024-01-24	Tunnus A 1.1	Versio J.00	Sivu 2

Public

QUALITY POLICY

Our goal is to be the leading Northern European refrigeration technology company in quality management. We take quality into account in all our operations. Through high-quality operations, we aim at the permanent confidence of our customers, achieving the strategic goals of our company, business continuity, good profitability and growth.

The quality management system is a key part of our management system and we actively use it to develop the entire supply chain. We are committed to fulfilling our company's obligations and continuously improving our quality management system. Festivo-Porkka's management ensures that all our employees perceive the importance of good quality for the company's success and are responsible for the quality of their work. The management creates the prerequisites to operate in accordance with the quality management system and the company's business processes. We minimize deviations in our processes and maximize the delivery reliability of products and services.

Customer orientation is the cornerstone of our operations. By understanding the customer's business and related needs, we take care of the competitiveness of our products and services. We adopt best practices and apply effective quality management methods and quality tools in our daily work and in the continuous improvement of our capabilities. By actively following our industry regulations and standards, we ensure that our products and services meet the requirements set for them now and in the future throughout their life cycle.

Festivo - Porkka Group



Mika Simi

Managing Director